

## BYU-Idaho Software Center

**Software Center** is a self-service program designed to help you download software at your convenience. It is available on all BYU-Idaho-owned Windows computers that are on the on-campus network.

If you are not able to access Software Center, contact the [BYU-Idaho Support Center](#) by calling 208-496-1411, or by submitting a request at the IT home page.

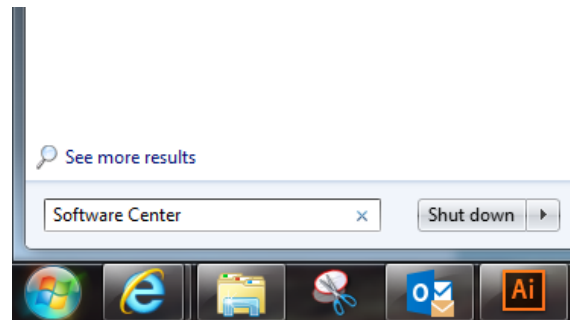
### Open Software Center

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1. Click **Start**.
2. Click **All Programs** or **All Apps**.
3. Click **Microsoft System Center**.
4. Click **Configuration Manager**.

*\* If you do not see **Software Center**, click the **Search** button or simply begin typing to search "Software Center."*

5. Click **Software Center**.



# Software Center Tutorial

1. Software Center tabs: Available Software, Installation Status, and Installed Software.
2. Available Software tab: If you do not see any software listed, make sure the box is checked to show optional software.
3. Installation Status: This is where you will see the list of software that is available, downloading, or installed.
4. Install button: Select the software you would like to install and click this button to begin the installation process.

The screenshot shows the Software Center interface with the following elements:

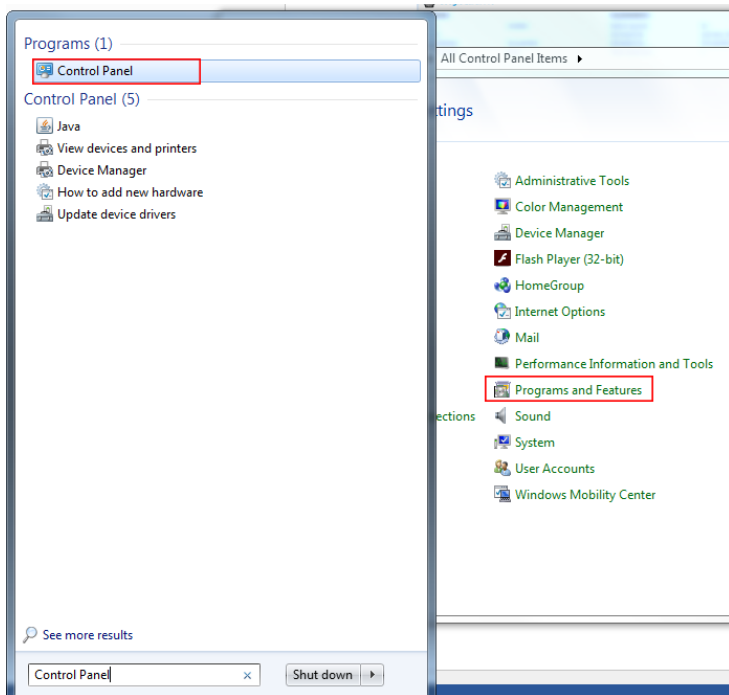
- Navigation Tabs:** Available Software (selected), Installation Status, Installed Software, and Options.
- Filters:** SHOW: All,  Show optional software, and a SEARCH field.
- Application List:** A table with columns: NAME, TYPE, PUBLISHER, AVAILABLE AFTER, and STATUS. The 'Google Earth Pro' row is highlighted.
- Application Details:** Overview, Requirements, and Description sections for Google Earth Pro.
- Install Button:** A blue button labeled 'INSTALL' at the bottom right.

NAME	TYPE	PUBLISHER	AVAILABLE AFTER	STATUS
Google Chrome v48.0.2564.116	Application	Google	3/4/2016	Available
Google Earth Pro	Application		3/4/2016	Available
Inkscape 0.91 x64	Application		3/4/2016	Available
Java 8 Update 73 (32-bit)	Application	Oracle	3/4/2016	Available
Java 8 Update 73 (64-bit)	Application	Oracle	3/4/2016	Available
Maple 2015 x64	Application	Maplesoft	10/21/2015	Available
Mathematica	Application	Wolfram Research	10/21/2015	Available

OVERVIEW	REQUIREMENTS	DESCRIPTION
Status: Available	Restart required: No	
Version:	Download size: Less than 1 MB	
Date published: Not specified	Estimated time: Not specified	
Help document: None	Total components: 0	

# Uninstalling Software

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Uninstall Software as you normally would:

1. Click **Start**.
2. Click **Control Panel**.
3. Click **Programs and Features** or **Uninstall a Program**.
4. Click the software you want to uninstall.
5. Click **Uninstall**.

## Software Center FAQs

**Q. What software will be available once I have opened Software Center?**

A: Any campus-licensed software. Specialized software will still need to be requested.

**Q. Once Software Center is opened on my computer, how long will it take before I can install software?**

A: You can begin installing software immediately.

**Q. Can I use the “Uninstall” button on the Software Center to uninstall software?**

A: Not all programs can be uninstalled through the Software Center. It is recommended that you uninstall software through the control panel. See the “Uninstalling Software” tutorial for more instructions.

**Q. Will Software Center work if I am not on campus or connected to the BYU-Idaho Network?**

A: No, only on-campus BYU-I computers that are connected to the BYU-Idaho Network offer Software Center.

**Q. Why won't my computer download software?**

A: Your computer may not have enough free space available to download the software you desire. Check the download size of the software and the free space on your computer or try downloading the software again later.

**Q. Who do I contact to help me get Software Center onto my computer?**

A: Contact the BYU-Idaho Support Center at 208-496-1411.

**Q. What do I do if I receive a “scNotification” error?**

A: Contact the BYU-Idaho Support Center at 208-496-1411.